

Resolution on denial of Trade Union rights in BSNL.

The Trade Union movement in BSNL has become an integral part of this Public Sector Undertaking. The united trade union movement of BSNL, earlier under the banner of "Forum" and presently under the banner of the "AUAB" have immensely contributed to improve the quality of services, as well as the revenue earnings of the Company. The unions and associations under the banner of the AUAB are extending their fullest co-operation for the financial well being of the Company. The entire Executives and Non-Executives in BSNL, while fighting for their legitimate demands, do not lag behind to extend their fullest co-operation for the financial revival of the Company. It also pertinent to mention here that, the Executives and Non-Executives of BSNL under the joint movement, even undertake such works which do not come within the purview of their duties and responsibilities.

The unions and associations in BSNL have launched many movements to improve the work culture of the employees and thereby to improve the quality of the services and the revenue collection of the Company. "Customer Delight Movement" was one such initiative whereby the entire Executives and Non-Executives greatly contributed to improve customer satisfaction. Similarly, another movement called "Service With A Smile" was also another such significant movement to enhance customer satisfaction. Very recently, the unions and associations, under the banner of the AUAB have also launched another movement called "BSNL At Your Door Steps".

It is pertinent to mention that, through the above mentioned movements, the Unions and Associations of BSNL have greatly contributed to bring BSNL into operational profits during the year 2014-15, 2015-16 and 2016-17. Never in any other Public Sector Undertaking, the unions and associations are contributing so much for the financial well being of the Company, as is being made in BSNL.

Despite all these contributions of the Unions and Associations in BSNL, it is extremely disturbing to note that, of late the BSNL Management is adopting a very hostile attitude towards the unions and associations. The Hon'ble Supreme Court of India has asserted on many occasions that, 'the right to protest', is the fundamental right of every citizen of India. Recently also the Hon'ble Supreme Court of India has observed that every citizen has the right to participate in peaceful protest action. However, in BSNL, peaceful agitational programmes such as dharna and hunger strikes are not being permitted to be organised by the unions and associations. Every time, the unions and associations of BSNL issue call for peaceful protest actions like dharna and hunger strikes, instructions are being issued by the SR Branch of the Corporate Office to all the Chief General Managers to take steps to foil those peaceful agitational programmes. It is highly regrettable that, in a democratic country like India, even peaceful agitational programmes like dharna and hunger strikes are not being allowed by the BSNL Management. This CEC meeting of BSNLEU, earnestly urges upon the BSNL Management to give up all it's actions being taken to foil peaceful agitational programmes in BSNL.
